



FREQUENTLY ASKED QUESTIONS

What does VIVX® remove?

VIVX effectively removes spray paint, permanent markers, adhesive residue, tar, lipstick, pen, wax build-up, and more.

On what surfaces should VIVX be used?

VIVX can be used on both smooth and textured surfaces. VIVX is safe to use on concrete, brick, stone, tile, metal, plastic, baked enamel, street signs, and more. Even though VIVX is approved safe on most surfaces, always test the product on an inconspicuous place before use.

How long should I wait to wipe/scrub off a mark after applying VIVX?

On smooth surfaces: wipe immediately with clean cloth. On porous surfaces: brush immediately with a nylon brush or clean cloth, then flush entire area with water.

What are the safety procedures for using this product?

Please read product label for proper cleaning instructions and safety information prior to use of product. VIVX is engineered to cling to vertical surfaces for increased safety. VIVX is flammable and should not be used around an open flame.



How does VIVX remove just the graffiti and not the underlying paint?

VIVX is effective at removing graffiti marks by breaking down the mark on the surface without penetrating the surface. Some surfaces and methods of marking allow for the graffiti marks to penetrate the surface. VIVX is less effective on removing marks that have penetrated the exterior surface and is not to be used as a paint stripper.

What should I do if VIVX does not remove the entire stain in the first application?

VIVX works to effectively remove layer by layer. In most cases where VIVX is not able to completely remove a mark on the first application, each additional application of VIVX will weaken/fade the existing mark. Some marks may require more than one (1) application.

Is VIVX VOC compliant for use in California?

Yes. VIVX meets strict VOC compliance standards and is compliant for use in California.



**HAVE QUESTIONS? NEED TRAINING?
WE'RE HERE TO HELP!**



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