



# FREQUENTLY ASKED QUESTIONS

## 1. How often should OTIS Wipes be used?

OTIS Wipes are an effective surface cleaner that can be used for both quick and deep cleaning. Your company operations manual may specify cleaning frequency for items such as your dispensers and nozzles; otherwise use at least weekly to maintain clean surfaces.

## 2. Are OTIS Wipes safe to use on my fueling equipment?

Yes. OTIS Wipes have been tested to be safe for use on fueling equipment such as dispensers, nozzles, hoses and more.

## 3. Where can I use OTIS Wipes?

OTIS Wipes can clean just about any grimy mess, inside or out, whether it's on garbage bins, displays, \*hot dog rollers, or dispenser cradles. OTIS Wipes are effective on stains caused by oil, grease, dirt, coffee, soda and tar.

*OTIS Wipes are NSF registered as a general cleaner on all surfaces in and around food processing areas. Like all cleaning agents, make sure to rinse the surface with potable water.*

## 4. What if there is streaking after cleaning?

To eliminate streaking, squeeze any excess solution from the wipe before use. Use a clean wipe for superior results.

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## 5. What are the safety procedures for using this product?

Please read the SDS prior to use. It is recommended that you wash your hands after using any cleaning product.

## 6. The wipes in my container dried out. What do I do?

OTIS Wipes are pre-moistened towels that have just the right amount of solution on them for heavy-duty cleaning. If the bucket is not closed tightly after use, the wipes can dry out. If that happens, add a small amount of clean water (2-6 oz) to re-hydrate.

## 7. How do I thread the wipes through the dispenser lid?

First, remove the entire lid from the OTIS Wipes container. Open the small, circular center opening in the lid. Insert the loop on the lid into the X-shaped opening, pull the first, center wipe in the container, and insert a corner of the wipe into the loop. Pull the loop back through the lid opening, and reattach the lid.

## 8. Will OTIS Wipes oxidize paint? Are OTIS Wipes safe for use on oxidized paint?

OTIS Wipes do not cause oxidation. UV exposure, oils, gasoline and other contaminants can break down painted surfaces over time, causing oxidation. If the painted surface is already oxidized, even water and paper towels will remove paint. For this reason, OTIS Wipes are not recommended for use on oxidized surfaces.

**Notes:**

- For use on food preparation surfaces, just rinse with potable water after use.
- Not recommended for use on oxidized surfaces.
- For a streak-free finish, wring wipe before use, wipe surface and then rinse with water.



**HAVE QUESTIONS? NEED TRAINING?  
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