



## CONCENTRATE GLASS CLEANER

### FREQUENTLY ASKED QUESTIONS

#### **How does AERIS reduce odor in my squeegee bucket water?**

Squeegee bucket “swamp odor” is caused by growth of bacteria, algae and other living organisms. AERIS contains active ingredients that combat this growth, maintaining an odor-free solution.

#### **How often should I change my squeegee bucket water?**

Every 1-2 days. Your company’s operations manual may also specify how often a location is supposed to change your squeegee bucket water. If the water is excessively dirty, or is getting low, (i.e. has been spilled or used up) then change as needed.

#### **Can this solution be used to clean my store windows?**

Yes. AERIS is designed specifically to be effective on glass surfaces, which include all types of windows. For best results, use a squeegee after cleaning windows to remove residual cleaning solution.

#### **Can I use AERIS in the winter?**

AERIS alone only lowers the freezing point of water by a few degrees. For year-round use, add FRIGO® winter additive to AERIS to effectively lower the freezing point well below -20° F.

#### **What if there is streaking after cleaning?**

Typically if there is “streaking” left behind on a glass surface it is because residual cleaning solution is left behind. Reapply cleaning solution, and squeegee. Overdosing may also cause “streaking”.

#### **What are the safety procedures for using this product?**

Please read the MSDS prior to use of product. Even though AERIS has been tested to be a safe cleaning solution, it is recommended that you wash your hands immediately after using the product.

#### **How much water can be added to each measurement of AERIS?**

For best results, add 1 - 2.5 gallons of water per measurement of AERIS. Adding more water dilutes the product, and reduces the effectiveness and adding too little water wastes product without significantly increasing cleaning performance.

#### **What is the difference between AERIS™ and ORUS® glass window cleaners?**

ORUS glass window cleaner is a phosphate free window cleaner designed for use in the squeegee buckets. Like AERIS, ORUS eliminates “swamp odor” by combating bacteria and algae growth.